



Die Trauminseln im Indischen Ozean - bei uns echt günstig!

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General Terms and Conditions for Outer Island Cruises 2009

These conditions apply in addition to all other information provided for our cruises.

1. The tour operator does not hold any responsibility for any delay or cost incurred as a result of flight problems, weather conditions or force majeure during these cruises programs.
2. The tour operator shall prepare the vessel to a high technical standard and provide technicians as part of the crew to ensure smooth operation of the yacht during the cruise.
However, should there be technical problems on board that cannot be solved during the cruise, affecting the practical use of the facilities on the vessel such as partial air conditioning, and the spare parts are not within reach, the client and the agent will accept that repairs cannot easily be guaranteed due to the remote location of the vessel and will be flexible in their approach. The client and the agent will be aware of the special circumstances this trip is operated in. With that, the tour operator will do its utmost to keep inconvenience caused to the clients and the agent to an absolute minimum.
3. Should a significant part of the itinerary be impossible to operate or even cancelled as a result of a technical problem, the tour operator will refund the lost time pro rata to the cruise cost.
Should the tour operator be unable to provide the vessel for the cruise, a similar vessel should be provided instead.
Should the clients not accept the replacement vessel, a 100 % refund of the charter fee will be made including a 3 % interest on all deposits made.
4. All clients **must** hold a valid travel and medical insurance that will include diving (in case of a diver) and evacuation by air from the outer islands in case of necessity.
5. The tour operator crew and staff will do their maximum to handle with care electronic sensitive equipment that belongs to the clients (laptops, cameras, etc) but will hold no responsibility for any damages to this sensitive equipment in transportation, or from the sea during any stage of this trip.
6. It is of the utmost importance that the clients are aware and that they understand the nature of this trip which is of the expedition/ adventure/ exploration kind. The islands visited and the routes taken are not the 'usual' tried and tested ones. Every hour may bring something new and unexpected so it is important that the clients

understand that this will require some flexibility of mind and a love of real adventure. The islands and seas visited are remote places that are not visited regularly by tourists or boats in general.

7. Clients should bring along suitable footwear for walking on deck and beach/reef, a light raincoat and a cardigan for the cooler evenings, mosquito repellent, high SPF sunscreen.
8. For any eventuality there is, of course an evacuation plan in place. However, due to the remoteness of the areas visited and the distances involved any evacuation will be very costly. We therefore kindly, but adamantly, require that all clients take out a suitable insurance that will cover such an eventuality should it occur and that the relevant documentation be faxed to us for our files.
9. Please note that maximum luggage allowance per passenger totals 25kg including hand luggage. The weight will be carefully checked because of the small aircraft. Extra luggage will not be allowed on board.
10. We shall require information about the clients: age, profession, medical conditions, allergies, special dietary needs, diets, if they are on any medication. Are they divers? New or experienced? Will they require equipment – if so pls provide sizes. Of course all of the information given will be treated as highly confidential, but we need to know as the places really are remote and isolated.
11. The time and point of departure for the flight to Assumption will be communicated at a later date.
12. We recommend that the clients be on Mahe at least one day prior scheduled departure and that they consider one night on Mahe on day of arrival and we strongly suggest NOT to book any flights, domestic or otherwise as timings can change at no notice.
13. The tour operator will reserve, coordinate and pay for the flights related to the cruise, in the name and on the account of the clients.
14. The flight cost will be recalculated in a manner to ensure that the tour operator does not accrue any loss from the flights during the season, especially because of the first and last flights of the season that are empty. This could happen as a result of high increase of fuel cost.
15. The tour operator will use the flights to provide the vessel with food provision and spare parts as required.
16. Payment policy:
Due to the high risk of us chartering the aircraft and the long distances, we require a reservation fee of 200 € per person + 25 % of the amount for the cruise and flights. Second payment of 25% will be required 90 days before departure date. Last payment of remaining 50% will be required 30 days before departure date.

17. Cancellation policy:

Cancellation >180 days before departure: reservation fee (RF) + 200 € will be forfeited

Cancellation between 179 - 90 days: RF + 25% of total amount fee will be forfeited

Cancellation between 89 - 30 days: RF + 50% of total amount fee will be forfeited

Cancellation between 29 - 00days: 100% of total amount will be forfeited

18. We reserve the right to revise the rates stipulated in this agreement should government impose (new or increased) taxes other than those existing at the time of booking.

19. We reserve the right to revise the direct fuel surcharge should the price of fuel increase considerably (more than 5%).

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